SurveyNinja

Café feedback survey

8 questions. About 2 min to answer.

Visits and service

1. How often do you visit the café? Required

Choose one answer.

- ○ Every day
- ○ A few times a week
- ○ Once a week
- ○ A few times a month
- ○ Once a month
- ○ Several times a year
- ○ I have never visited the café

2. How would you evaluate the staff at our café? Required

Choose all that apply.

- ☐ They noticed and served me instantly
- ☐ Polite and friendly
- ☐ Didn’t make me feel rushed
- ☐ Service was somewhat slow
- ☐ Poor service
- ☐ Other: _____

Drinks and the café

3. What’s your favorite hot drink? Required

Choose all that apply.

- ☐ Espresso
- ☐ Americano
- ☐ Cappuccino
- ☐ Latte
- ☐ Flat White
- ☐ Mocaccino
- ☐ Hot Chocolate
- ☐ Hot Cocoa
- ☐ Frappuccino

4. What do you think about the café itself? Required

Choose all that apply.

- ☐ The dishes were delicious and wonderfully presented
- ☐ The food was high-quality and tasty
- ☐ The prices were budget-friendly
- ☐ The atmosphere was nice and relaxed
- ☐ The menu selection was diverse
- ☐ The Internet connection was fast and good quality
- ☐ Other: _____

Overall opinion

5. Would you recommend our café to a friend or family member?

Choose one answer.

- ○ Yes
- ○ No

6. What's your age?

Choose one answer.

- ○ <20
- ○ 20–30
- ○ 31–40
- ○ 41–60
- ○ > 60
- ○ Rather not say

7. What's your general opinion about our café? Required

1 2 3 4 5 6 7 8 9 10

8. What would you like us to improve and/or change about the café?

Run it online for free

Copy this template to SurveyNinja, send the link and the answers go into a ready report with charts.

surveyninja.io/templates/cafe-survey-for-guest-feedback

Survey template from SurveyNinja: surveyninja.io