SurveyNinja

Candidate experience survey

11 questions. About 3 min to answer.

The job ad and applying

1. Where did you find the job?

Choose one answer.

- ○ Our careers page
- ○ A job site
- ○ Social media
- ○ A referral from someone who works here
- ○ A recruiter or agency
- ○ Other: _____

2. The job ad described the role clearly. Required

Choose one answer.

- ○ Strongly disagree
- ○ Disagree
- ○ Neither agree nor disagree
- ○ Agree
- ○ Strongly agree

3. Applying was easy. Required

Choose one answer.

- ○ Strongly disagree
- ○ Disagree
- ○ Neither agree nor disagree
- ○ Agree
- ○ Strongly agree

4. How quickly did we tell you about the next steps? Required

Choose one answer.

- ○ Faster than I expected
- ○ About when I expected
- ○ Slower than I expected
- ○ Much slower than I expected
- ○ I never heard back

The stage and the interviews

5. How far did you get in our hiring process? Required

Choose one answer.

- ○ I applied but wasn't invited to an interview
- ○ I had a screening call or one interview
- ○ I had several interviews or a test task
- ○ I received a job offer

6. The interviewers treated me with respect. Required

Choose one answer.

- ○ Strongly disagree
- ○ Disagree
- ○ Neither agree nor disagree
- ○ Agree
- ○ Strongly agree

7. After the interviews, I understood what the job involves. Required

Choose one answer.

- ○ Strongly disagree
- ○ Disagree
- ○ Neither agree nor disagree
- ○ Agree
- ○ Strongly agree

8. The interviews and tasks took a reasonable amount of my time. Required

Choose one answer.

- ○ Strongly disagree
- ○ Disagree
- ○ Neither agree nor disagree
- ○ Agree
- ○ Strongly agree

Overall

9. Overall, how would you rate your experience with our hiring process? Required

1 2 3 4 5

10. How likely are you to recommend applying to [Company] to a friend? Required

0 – Not at all likely, 10 – Extremely likely

0 1 2 3 4 5 6 7 8 9 10

11. What should we improve in our hiring process?

Run it online for free

Copy this template to SurveyNinja, send the link and the answers go into a ready report with charts.

surveyninja.io/templates/candidate-experience-survey

Survey template from SurveyNinja: surveyninja.io