SurveyNinja

Community needs assessment

13 questions. About 4 min to answer.

Who is answering

1. How are you connected to this area? Required

Choose all that apply.

- ☐ I live here
- ☐ I work or study here
- ☐ I run a business here
- ☐ I volunteer or work for a local organization
- ☐ Other: _____

2. Which part of the area are you in most of the time? Required

Choose one answer.

- ○ [Area 1]
- ○ [Area 2]
- ○ [Area 3]
- ○ [Area 4]
- ○ Somewhere else

Needs and services

3. Which needs are most important in your area right now? Required

Choose all that apply.

- ☐ Safety and street lighting
- ☐ Parks and green spaces
- ☐ Public transportation
- ☐ Affordable housing
- ☐ Jobs and job training
- ☐ Health services
- ☐ Activities for children and teens
- ☐ Support for older neighbors
- ☐ Clean streets and garbage collection
- ☐ Roads and sidewalks
- ☐ Access to affordable food
- ☐ Internet access
- ☐ Other: _____

4. Which local services have you used in the past 12 months?

Choose all that apply.

- ☐ Community center
- ☐ Public library
- ☐ Health clinic
- ☐ Food bank or community kitchen
- ☐ Job or training programs
- ☐ Sports facilities
- ☐ Programs for children and teens
- ☐ Free legal or social advice
- ☐ None of these
- ☐ Other: _____

5. How well do the services in your area meet the needs of you and your household? Required

Choose one answer.

- ○ Very poorly
- ○ Poorly
- ○ Somewhat
- ○ Well
- ○ Very well

Safety

6. How safe do you feel walking in your area during the day? Required

Choose one answer.

- ○ Very unsafe
- ○ Unsafe
- ○ Neither safe nor unsafe
- ○ Safe
- ○ Very safe

7. And after dark? Required

Choose one answer.

- ○ Very unsafe
- ○ Unsafe
- ○ Neither safe nor unsafe
- ○ Safe
- ○ Very safe

Change and staying in touch

8. If you could change one thing in your area, what would it be?

_____

_____

_____

9. How would you like to hear about community news and events? Required

Choose all that apply.

- ☐ WhatsApp or other messaging groups
- ☐ Social media
- ☐ Email
- ☐ Text messages
- ☐ Posters and flyers in the area
- ☐ Community meetings
- ☐ Local radio
- ☐ Word of mouth

Volunteering and the last word

10. Would you like to volunteer with us? Required

Choose one answer.

- ○ Yes, regularly
- ○ Yes, now and then for specific events
- ○ Maybe later
- ○ Not right now

11. How would you like to help?

Choose all that apply.

- ☐ Organizing events
- ☐ Cleanups and green spaces
- ☐ Tutoring or mentoring
- ☐ Helping older neighbors
- ☐ Communication and social media
- ☐ Fundraising and donations
- ☐ Other: _____

12. Your name and a phone number or email to reach you

Optional. We will only use it to contact you about volunteering.

_____

_____

_____

13. Is there anything else you would like [Organization] to know?

_____

_____

_____

Run it online for free

Copy this template to SurveyNinja, send the link and the answers go into a ready report with charts.

surveyninja.io/templates/community-needs-assessment

Survey template from SurveyNinja: surveyninja.io