SurveyNinja

eNPS survey

5 questions. About 3 min to answer.

The score and its reason

1. How likely are you to recommend [Company] as a place to work to a friend or acquaintance?

Required

0 – Not at all likely, 10 – Extremely likely

0 1 2 3 4 5 6 7 8 9 10

0–6: What makes you hesitate to recommend us as an employer?

7–8: What would make it a 10?

9–10: What do you like most about working here?

What keeps people and what to fix

2. What keeps you at [Company]?

Choose all that apply.

- ☐ The team and colleagues
- ☐ Interesting work
- ☐ Pay and benefits
- ☐ Flexible hours or remote work
- ☐ Learning and growth
- ☐ My manager
- ☐ Stability
- ☐ Other: _____

3. What should [Company] improve first? Required

Choose one answer.

- ○ Pay and benefits
- ○ Workload and work-life balance
- ○ Communication from leadership
- ○ Career growth and training
- ○ Processes and tools
- ○ Recognition of good work
- ○ Nothing in particular
- ○ Other: _____

Tenure and anything else

4. How long have you worked at [Company]?

Choose one answer.

- ○ Less than 6 months
- ○ 6 to 12 months
- ○ 1 to 3 years
- ○ 3 to 5 years
- ○ More than 5 years

5. Is there anything else you would like leadership to know?

Run it online for free

Copy this template to SurveyNinja, send the link and the answers go into a ready report with charts.

surveyninja.io/templates/enps-survey

Survey template from SurveyNinja: surveyninja.io