SurveyNinja

Feedback form

7 questions. About 2 min to answer.

The experience

1. What is your feedback about? Required

Choose one answer.

- ○ A product
- ○ A service
- ○ Our website or app
- ○ Our staff
- ○ An event or class
- ○ Other: _____

2. Overall, how would you rate your experience? Required

1 2 3 4 5

3. How did it compare with what you expected? Required

Choose one answer.

- ○ Better than I expected
- ○ About what I expected
- ○ Worse than I expected

In their own words

4. What did you like most?

5. What should we improve?

Follow-up

6. May we contact you about your feedback? Required

Choose one answer.

- ○ Yes
- ○ No

7. Your email Required

E-mail: _____

Run it online for free

Copy this template to SurveyNinja, send the link and the answers go into a ready report with charts.

surveyninja.io/templates/feedback-form

Survey template from SurveyNinja: surveyninja.io