SurveyNinja

HOA survey

10 questions. About 2 min to answer.

About the resident

1. In what region do you live? Required

2. In what city or town do you live? Required

3. How long have you lived in this community? Required

Choose one answer.

- ○ Less than 1 year
- ○ 1–2 years
- ○ 3–5 years
- ○ 6–10 years
- ○ More than 10 years

The board's proposals

4. How much do you support or oppose the recent changes suggested by the Homeowners' Association? Required

Choose one answer.

- ○ Strongly support
- ○ Somewhat support
- ○ Neither support nor oppose
- ○ Somewhat oppose
- ○ Strongly oppose

5. Following on from the previous question, why do you feel that way?

Satisfaction with the association

6. Overall, how satisfied are you with how the Homeowners' Association works? Required

1 – Not satisfied at all, 10 – Very satisfied

1 2 3 4 5 6 7 8 9 10

7. For each category, please rate your overall experience:

1 – Poor, 5 – Excellent

	1	2	3	4	5
Communication	○	○	○	○	○
Planning	○	○	○	○	○
Budgeting	○	○	○	○	○
Knowledge	○	○	○	○	○
Responsiveness	○	○	○	○	○

8. Select the items you think are positive about the Homeowners' Association

Choose all that apply.

- ☐ Association management
- ☐ Geographic location
- ☐ Property maintenance services
- ☐ Sense of community
- ☐ Neighbors
- ☐ Low assessments
- ☐ Communication
- ☐ Amenities/facilities
- ☐ Board of directors/access

Ideas and profile

9. What can be improved to serve you better?

10. Your age

Choose one answer.

- ○ 18–24
- ○ 25–34
- ○ 35–44
- ○ 45–54
- ○ 55–64
- ○ 65 and older

Run it online for free

Copy this template to SurveyNinja, send the link and the answers go into a ready report with charts.

surveyninja.io/templates/homeowners-association-survey

Survey template from SurveyNinja: surveyninja.io