SurveyNinja

# SUS questionnaire

4 questions. About 2 min to answer.

## The System Usability Scale

**1. How much do you agree with each statement about [Product]?** Required

| | 1 – Strongly disagree | 2 | 3 | 4 | 5 – Strongly agree |
|---|---|---|---|---|---|
| I think that I would like to use this system frequently | ○ | ○ | ○ | ○ | ○ |
| I found the system unnecessarily complex | ○ | ○ | ○ | ○ | ○ |
| I thought the system was easy to use | ○ | ○ | ○ | ○ | ○ |
| I think that I would need the support of a technical person to be able to use this system | ○ | ○ | ○ | ○ | ○ |
| I found the various functions in this system were well integrated | ○ | ○ | ○ | ○ | ○ |
| I thought there was too much inconsistency in this system | ○ | ○ | ○ | ○ | ○ |
| I would imagine that most people would learn to use this system very quickly | ○ | ○ | ○ | ○ | ○ |
| I found the system very cumbersome to use | ○ | ○ | ○ | ○ | ○ |
| I felt very confident using the system | ○ | ○ | ○ | ○ | ○ |
| I needed to learn a lot of things before I could get going with this system | ○ | ○ | ○ | ○ | ○ |

## Context and ideas

**2. How often do you use [Product]?**

Choose one answer.

- ○ This was my first time
- ○ A few times a month
- ○ A few times a week
- ○ Every day

**3. What was the hardest part of using [Product]?**

**4. What one change would make [Product] easier to use?**

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Copy this template to SurveyNinja, send the link and the answers go into a ready report with charts.

surveyninja.io/templates/sus-questionnaire

Survey template from SurveyNinja: surveyninja.io